



**INTERNATIONAL
HOTEL SCHOOL**



Higher Certificate in Hospitality Management (Spa Operations)

Registered by the South African Qualifications Authority ID No 88062, National Qualifications Framework Level 5.



- Duration -

12 – 24 months
(5–10 hours per week).
Each module is offered over
a ten week period.



- Course fees -

Talk to us about a
discount for full and
upfront payment.



- Certification -

Graduates receive the IHS
Higher Certificate in
Hospitality Management with
an AHLEI award for each
module completed, as well as
for Spa Operations.



- Admission requirements-

National Senior Certificate
(NSC) with admission to
study a Higher Certificate or
equivalent.

Course Description

The hospitality industry makes a significant contribution to the national and global economy. As such, the industry requires competent managerial staff who possess the required skills and knowledge for successful hospitality management. Students achieving this qualification are competent to apply hospitality-specific frontline and management skills with specific focus on spa management.

What does the programme cover

Students are required to complete eight compulsory modules. One of these modules includes 12 weeks of practical work experience in the hospitality industry. The course also covers the following subjects:

- Spa: A Comprehensive Introduction
- Managing Housekeeping Operations
- Retail Management for Spas
- Managing Front Office Operations
- Supervision in the Hospitality Industry
- Financial Management for Spas
- Work-Integrated Learning
- Hospitality Today- An Introduction

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